



**Santiago Arevalo**

**1902 Darnell Circle, Frisco Texas 75034**

**+ 1 (214) 566-3212**

santiago@dmust.com

*Over twenty-five + years in the IT consulting industry with experience in multichannel enterprise architecture, solutions, technical lead, solution architect, systems engineer, project management, hardware and software evaluation and negotiation, systems integration and architecture, project estimation, proposal and SOW preparation, package software implementation, custom systems development, business, organization. Over fifteen years of experience in the software development industry providing product planning, systems architecture, project management, software design and development, and system integration services.*

*Santiago worked in corporate America since 1980 at Electronic Data Systems (EDS), Baylor Health Care System, Associates Financial Corporation, Siebel Systems, and Oracle. Coached Soccer Division I for 20+ years (U-12 to U-19 categories).*

*During his 18 years at Oracle / Siebel Systems, Santiago was a member of the Oracle -A Team as the Siebel CRM "expert". A Multichannel Architecture expert with extensive experience in Oracle Siebel CRM Enterprise Applications and all Oracle Products, Santiago supported all mayor Oracle Delivery Divisions: Oracle Consulting USA and Canada, Global Services Delivery (Worldwide), Oracle Consulting in Latin America, and Oracle Advance Customer Service (Expert Service) in Latin America.*

*Santiago provided Siebel CRM expert knowledge of the Siebel CRM application architecture, installation, integration, configuration, functionality, and implementation: he was a class room instructor of Oracle Consultants in Bangalore India, Buenos Aires Argentina, Santiago Chile, Mexico City, Toronto Canada, and Dallas USA.*

*While working for Siebel / Oracle Santiago implemented and / or upgrade Oracle CRM Enterprise and Multichannel Architectures at: PrimeCo, Vartex Telecom, IVpcare, Aviall, Bell South, Bell Canada, Canada Yellow Pages, Telus Canada, Sastelk Telecom, Avaya, Pitney Bowes, US Trust, Verizon, Monster.com, Cablevision, Televisa Telecom, Cablemas, McAfee, Quest, Baxter, Biogen, Banco Mercantil, Casas Geo, B & K, Société Générale, Telecom Argentina, Won, Ericsson, DirectTV, Banco Galicia, LATAM and Banco de Chile*